

COMMIT TO YOUR FUTURE

Connect To Your Comerica Retirement Savings Plan

How to Access Your Account

ComericaRetirement offers you an easy way to access and manage your Comerica Retirement Preferred Savings Plan (PSP) account with Empower Retirement by computer or telephone. You can enjoy round-the-clock, secure access to your account any time, any place. This guide can assist you in navigating the website.

How to Access Your Account Online at www.ComericaRetirement.com¹

To access your account online for the first time, you will need your Personal Identification Number (PIN)² and Social Security number. If you don't have your PIN, call ComericaRetirement at 888-366-2687. Customer Service Representatives are available to assist you Monday through Friday from 8:00 a.m. to 7:00 p.m. CT.

Login

Once you have your PIN:

- Go to www.ComericaRetirement.com
- Under the 'Access Your Account > First Time Visiting?' heading, click on the 'Let's Get Started!' link to create a Username and to personalize your PIN
- For subsequent access, use your new Username and PIN
- Once you login, you'll be prompted to choose your default Plan, which you can change anytime.
- Note: If you forget your PIN at a later date, call 888-366-2687, speak to a Customer Service Representative and receive a temporary PIN good for 24 hours to access your account.

How to Navigate the Web Site



Great-West Financial Plan #	Plan Name on Web Site	Legal Plan Name
385029-01	Comerica Incorporated Preferred Savings Plan	Comerica Incorporated Preferred Savings Plan (January 1, 2011 Amendment and Restatement)

FOR ILLUSTRATIVE PURPOSES ONLY

Highlights of the Tools and Resources Available

1 At-A-Glance Tile

- View your Balance
- Check your Rate of Return
- See your Last Contribution Amount

2 My Account Tile

- Go Paperless! View and store your statements electronically, eliminating the need for a paper statement to be mailed to your home address
- View your current investments
- Check your current Paycheck Contribution and/or change your Contribution Amount
- See the latest Disclosures

3 Investments Tile

- Review fund performance and trends
- Obtain prospectuses and fund overviews

4 Transactions Tile

- Transfer among investment (or deemed investment) options³
- Change your contribution amount
- Redirect future contributions

5 Planning Tools

- Access tools such as Paycheck Calculators, Investment Option Calculators and various Planners
- Direct access to Virtual Classroom, an online learning curriculum

For assistance with your account online, click “contact us” at the bottom of any page.

How to Access Your Account Toll-Free through ComericaRetirement at 888-366-2687¹

- To access your account by phone 24 hours a day, seven days a week, call 888-366-2687.
- You will need your PIN² and Social Security number (initial log-in only) to utilize this system.
- If you don't have your PIN, press 0. Customer Service Representatives are available to assist you Monday through Friday 8:00 a.m. to 7:00 p.m. CT.

Press **Option 1** to obtain plan information or speak to an Empower Retirement Customer Service Representative about the Preferred Savings Plan 401(k).

Representatives of GWFS Equities, Inc. are not registered investment advisors, and cannot offer financial, legal or tax advice. Please consult with your financial planner, attorney and/or tax advisor as needed.

¹ Access to the voice response system and the Web site may be limited or unavailable during periods of peak demand, market volatility, systems upgrades/maintenance or other reasons.

² The account owner is responsible for keeping the assigned PIN confidential. Please contact Empower Retirement™ immediately if you suspect any unauthorized use.

³ Transfer requests may be made in each plan. Transfer requests made via the Web site or voice response system received on business days prior to close of the New York Stock Exchange (4:00 p.m. Eastern Time or earlier on some holidays or other special circumstances) will be initiated at the close of business the same day the request was received. The actual effective date of your transaction may vary depending on the investment option selected.

Core securities (except Comerica, Inc. stock), when offered, are offered through GWFS Equities, Inc., Member FINRA/SIPC, a wholly owned subsidiary of Great-West Life & Annuity Insurance Company. Comerica, Inc. stock is granted by Comerica in accordance with the Plan document.

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